

Hotel Ivalo selects Hibox TV-system

Hotel Ivalo and Hibox Systems Ltd has signed an agreement to install Hibox's Hotel-TV-system. The system is used in all the hotel rooms for hotel guests and also for information screens within the hotel.

"We wanted to renew our system because our previous contract ended. We asked many different companies for offers. The system that Hibox provides showed to be the most versatile and enables us to easily update the interactive content. In this way the information that goes out to the customers is always up-to-date. Hibox other customers also contributed to our decision, because when we asked them about the functionality and the quality of the service we got exclusively positive feedback. It is also crucial for us to be able to get help and support when we need it from a local service company. Here in Lapland it is not given that you are able to get help fast!", says Christin Sieppi, CEO at Hotel Ivalo.

"We are pleased that Hotel Ivalo selected the Hibox Hotel-TV-system. The modern Hibox system allows the hotel personnel in an easy way to provide the customers with information about new offers and events. The personnel also save time since the Hibox Hotel-TV-system is integrated with the reservation system, it enables the cleaning staff to mark the rooms as cleaned directly from the in-room TV and also monitor and charge the minibar using only the remote control. Hotel Ivalo also wanted to have an info channel through which they can provide the customers with information in the bar/restaurant on a big LCD-TV, and this is something that is built into the Hibox Hotel-TV-system", says Andreas Öhman, CTO at Hibox Systems.

About Hotel Ivalo

Hotel Ivalo consists of 96 rooms and is in the center of Ivalo on the shore of the Ivalo river.

More information about Hotel Ivalo www.hotelivalo.fi

About Hibox Systems Ltd

Hibox Systems Ltd is a Finnish company, which offers advanced interactive information and entertainment solutions for the hospitality industry as well as IPTV solutions for broadband providers.